

BACKUP

Managed backup and recovery

Automated backup and assured recovery of your data, managed end to end.

- [Service brochure](#)

Fully managed

Backup and recovery administered end to end by Connectra, with no operational burden on your team.

Data in Argentina

Off-site copies in Connectra's own datacenter, physically separated from your infrastructure.

No VPN required

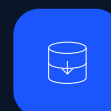
Internet mode: devices back up from anywhere against the datacenter, with no local network or tunnels.

Assisted recovery

File-level or full bare-metal restore, guided by the Connectra team.

ConnectraCloud

Managed services for mining, energy and oil & gas



SERVICE OVERVIEW

What it is for

Your business can always roll back: end-to-end managed backup and assured recovery, with your data safeguarded off-site in Connectra's datacenter in Argentina.

Connectra Backup automates the backup of your company's critical data without relying on user discipline or manual physical media. Agents capture files and full images from each device and send them to Connectra's datacenter, where they are versioned and protected.

The service operates in Internet mode: each agent backs up from any location against backup.connectra.com.ar, with no need to be on the company's local network. It is ideal for remote sites, camps and mobile fleets distributed across different locations.

When recovery is needed, the Connectra team assists with restoring individual files or an entire system (bare-metal), reducing downtime and ensuring copies remain available even after a ransomware incident.

HOW IT WORKS**1****Assessment and policies**

Together with your company we define which devices and data to protect, the copy windows and the retention and versioning policies.

2**Agent deployment**

We install the UrBackup agent on each Windows or Linux PC and server, configured in Internet mode against Connectra's datacenter.

3**Automated off-site backup**

Agents capture files and full images and send them encrypted to the datacenter, where they are versioned and kept out of band.

4**Monitoring and recovery**

We oversee jobs with proactive alerts and assist with restoring files or entire systems whenever needed.

— FEATURES

Features

01

File and image backup

Incremental backup of files and full disk images for Windows and Linux PCs and servers.

02

Internet mode

Agents back up from anywhere against the datacenter, with no need for a connection to the corporate LAN.

03

Assisted recovery

Recovery of individual files or bare-metal restore of a complete system, supported by the Connectra team.

04

Configurable retention and versioning

Tailored retention policies with multiple versions, adjustable by data type and audit requirement.

05

Web status console

Centralized panel to view the status of each device, latest backups and running jobs.

06

Proactive alerts

Automatic notifications for failures, unprotected devices or deviations from defined policies.

07

Off-site storage

Copies are kept in Connectra's datacenter in Argentina, physically separated from your infrastructure.

08

Ransomware resilience

Out-of-band copies that are not accessible from the protected devices, keeping them safe from malicious encryption.

— INDUSTRY APPLICATIONS

Use cases in mining · Use cases in oil & gas

Use cases in mining

- **Operational and engineering data**
Backup of drawings, geological models, plant data and engineering documentation from the mining operation, with versioning and history.
- **SCADA/PLC configurations**
Copy of control system and PLC configurations to restore them quickly after a failure or equipment replacement.
- **Regulatory records**
Extended retention of production, safety and environmental records that helps sustain mining-sector audits.
- **Remote-site DR**
Protection of servers and workstations at camps and isolated mining sites via Internet mode, without a dedicated VPN.
- **Ransomware recovery**
Out-of-band copies that allow operations to be restored after an attack without paying ransom or losing historical data.

Use cases in oil & gas

- **Reservoir data and telemetry historians**
Backup of reservoir databases and telemetry historians from wells and batteries, with configurable retention.
- **Control system configurations**
Copy of RTU, PLC and SCADA configurations at the wellhead and plants for fast restoration after failures.
- **Regulatory and safety documentation**
Versioned safekeeping of safety, environmental and process documentation required by regulatory bodies.
- **DR of batteries and remote plants**
Protection of battery and remote-plant servers via Internet mode, without relying on permanent connectivity to headquarters.
- **Retention for audits**
Extended retention policies that preserve data and historians for later audits and technical reviews.

— WHAT SETS US APART

What sets us apart

Own datacenter in Argentina

Your copies reside off-site in Connectra's in-country infrastructure, with data sovereignty and local support in Spanish.

VPN-free Internet mode

Each agent backs up from any location against the datacenter, covering remote sites and mobile fleets with no dedicated networks or tunnels.

Recovery managed by Connectra

You are not left alone during an incident: our team leads the assisted restore, including bare-metal, to reduce downtime.

— BENEFITS

- Data protected automatically, with no manual steps or physical media to manage.
- Fast recovery of files or entire systems to minimize downtime.
- Copies separated from your network that withstand ransomware attacks.
- Tailored retention that helps sustain audit and traceability requirements.
- Coverage of remote sites and mobile devices thanks to Internet mode.
- Local Connectra support, with data stored in Argentina.

— WHY CONNECTRA

Industrial IT/OT specialists

We design for mining, energy and oil & gas, not the generic office.

Local support and infrastructure

Datacenter and support in Argentina, billed locally with electronic invoicing.

Managed 24/7 operation

We monitor and run the service so your team can focus on the business.

Single ConnectraCloud identity

One login for every service, with two-factor and SSO.

— CONTACT

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Request a tailored proposal for your operation.

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