

LINK

Connectra Link

End-to-end managed enterprise connectivity, where fiber does not reach

- [Service brochure](#)

Internet-aware failover

Automatic switchover

Media-agnostic

Fiber, LTE and satellite

24/7 NOC

Proactive monitoring

Fully managed

CPE and network handled

ConnectraCloud

Managed services for mining, energy and oil & gas



SERVICE OVERVIEW

What it is for

Enterprise connectivity that stays up: when a link fails or loses real Internet, Connectra's SD-WAN edge detects it and switches over on its own, regardless of the medium.

Connectra Link delivers end-to-end enterprise Internet connectivity without being tied to a single transmission medium. Depending on each site's coverage and requirements, we combine fiber, LTE/4G and satellite links (including Starlink) to guarantee availability where terrestrial infrastructure is scarce or nonexistent.

The service is fully managed: Connectra delivers, configures and administers the CPE and edge equipment, operates the multi-WAN scheme with automatic failover, and proactively monitors every link around the clock from its NOC. The customer accesses a portal to view status, usage and tickets without having to operate the network.

It is designed both for backhaul of telemetry and SCADA from critical operations and for corporate traffic at remote camps and offices, with an availability SLA, local support and fast deployment to new sites.

HOW IT WORKS**1****Link survey and design**

Connectra assesses each site's coverage and criticality and defines the most suitable access medium and multi-WAN scheme.

2**Managed CPE installation**

We deliver, mount and configure the edge equipment and failover policies, with no operational burden for the customer.

3**SD-WAN edge with internet-aware failover**

The edge monitors every link and, on an outage or loss of real Internet, switches to the backup on its own, transparently.

4**Operation and monitoring from the NOC**

The link is integrated into proactive 24/7 monitoring and the customer tracks status, usage and tickets from the portal.

— FEATURES

Features

01

Multi-WAN with automatic failover

Combines multiple links and switches to the backup within seconds if the primary fails, with no user intervention.

02

Media-agnostic

Fiber, LTE/4G and satellite (including Starlink) integrated according to each site's coverage and criticality.

03

Proactive 24/7 monitoring

Connectra's NOC continuously monitors the status of the link and the CPE and acts on degradations.

04

Managed CPE

Edge equipment delivered, configured and administered by Connectra, with no operational burden for the customer.

05

Customer portal

At link.connectra.com.ar you can check link status, usage and support tickets in real time.

06

Fast deployment

Agile activation of new sites, advancing fronts and camps without prior fiber construction.

07

Satellite + LTE redundancy

A hybrid scheme that keeps operations online during fiber outages or lack of terrestrial coverage.

08

Suited for telemetry and corporate traffic

Supports SCADA and telemetry backhaul alongside the remote site's corporate traffic.

— INDUSTRY APPLICATIONS

Use cases in mining · Use cases in oil & gas

Use cases in mining

- **Link to remote mine sites and camps**
Connectivity to mining operations and camps without fiber coverage, integrating satellite and LTE into a single managed service.
- **Redundancy for critical operations**
A satellite + LTE scheme with automatic failover that sustains the mine site's operation if any link goes down.
- **Plant telemetry backhaul**
Reliable transport of processing-plant telemetry and process data to the central systems.
- **Fast deployment to new fronts**
Agile activation of connectivity at advancing fronts and exploration areas without waiting for fiber construction.
- **Connectivity to weighbridges and access points**
Link to truck weighbridges and access-control points to integrate them into corporate systems.

Use cases in oil & gas

- **Connectivity to remote fields and batteries**
Managed link to isolated production fields and batteries, with satellite backup where there is no terrestrial infrastructure.
- **Wellhead SCADA telemetry transport**
Reliable backhaul of wellhead SCADA telemetry to the operation's control centers.
- **Redundant link to treatment plants**
Multi-WAN connectivity with failover for treatment plants, avoiding interruptions in process monitoring.
- **Camp communications**
Corporate Internet for field camps, integrating voice, data and access to management systems.
- **Satellite backup for fiber outages**
A contingency satellite link that keeps critical communications online when fiber is interrupted.

— WHAT SETS US APART

What sets us apart

Field-proven internet-aware failover

It detects not just a downed link but the loss of real Internet, and the switchover was validated physically by unplugging the fiber.

Truly media-agnostic

Fiber, LTE/4G and satellite, including Starlink, integrated into a single managed service to fit each site's reality.

End-to-end management by the NOC in Patagonia

Connectra operates the network and equipment end to end, with local support and response times committed by SLA.

— BENEFITS

- Reliable, redundant connectivity where fiber does not reach
- Fewer outages and greater operational continuity thanks to automatic failover
- No operational burden: Connectra manages equipment and network end to end
- Full visibility of the link and usage from a single portal
- Local support with response times agreed by SLA
- Short time-to-service to add new sites and fronts

— WHY CONNECTRA

Industrial IT/OT specialists

We design for mining, energy and oil & gas, not the generic office.

Local support and infrastructure

Datacenter and support in Argentina, billed locally with electronic invoicing.

Managed 24/7 operation

We monitor and run the service so your team can focus on the business.

Single ConnectraCloud identity

One login for every service, with two-factor and SSO.

— CONTACT

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